

# Questions (1 of 2)

## Aligning enterprise & telecommunication identity & security models

1. Can I use the same identity and directory services today with both my enterprise voice infrastructure and enterprise data applications?
2. What makes it so hard today for a telecommunications carrier to recognize and integrate its services with enterprise-driven identity (for connectivity to the PSTN, mobile devices, or mobile applications)?
3. To what degree can enterprise customers drive telecommunications provisioning, authentication and authorization decisions today from within the enterprise and what might be needed in the future to make this possible?
4. What additional risks are created for both parties when identity and security become a shared responsibility between carrier and enterprise?
5. If carriers refuse to allow this kind of integration, couldn't enterprises just directly federate over the Internet and bypass the carrier altogether? Is there a role for a 3rd party as an intermediary for identity?

# Questions (2 of 2)

## Aligning enterprise & telecommunication identity & security models

- Is the concept of a carrier ultimately doomed if identity federation becomes widespread through the use of trust and identity intermediaries?
6. Most enterprise customers are either using a Microsoft Active Directory-centric approach to directory/identity or rely on a combination of LDAP and SAML to deliver enterprise wide identity across internal applications. How could each of these infrastructure approaches work with a carrier that might be using SIP and other standards?
  7. What industry changes for vendors of IAM stacks, telecommunications products and services, and their associated standards (and standards bodies) will be required in order for a seamless identity, authentication, and authorization experience to exist between the enterprise data world and that of global telecommunications (voice, video, mobile applications) services?
  8. Will regulatory requirements make this integration more likely or will it make it more problematic?
  9. How does the concept of enterprise-driven "presence and availability" work when mobile device identity is disjoint between the enterprise and carrier worlds?